

## Otter Tail Power Company goes live with MyMeter®

St. Paul, MN – The MyMeter team is pleased to announce another successful go-live of its best-in-class digital customer self-service platform at Otter Tail Power Company.

At Otter Tail Power, the MyMeter system is integrated with the company's customer information and payment processing systems. As a result, customers can perform customer service functions through an easy-to-use interface.

MyMeter provides Otter Tail Power customers with convenient features for service changes, billing and usage analysis, a variety of self-service options, and alerts. Advanced digital payment channels—like PayPal and Amazon Pay—also are available to customers through the platform.

Otter Tail Power customers may also take advantage of the fully functional MyMeter native mobile app, which is available at the Apple App or Google Play stores.

“Otter Tail Power’s MyMeter implementation takes advantage of a wide array of functionality MyMeter makes available,” said Josh Headlee, Founder and CEO of Accelerated Innovations, the company behind MyMeter.

“The MyMeter system has helped provide additional online services for our customers,” said Joleen Schmit, Customer Experience Specialist at Otter Tail Power. “Integrating MyMeter with systems behind the scenes has allowed us to streamline some internal manual processes too.”

MyMeter is in use at utilities across the US and Central America and is designed to integrate with any utility CIS, payment system and dozens of other critical utility systems to deliver world-class digital customer service seamlessly on mobile and desktop devices.

### **About MyMeter:**

MyMeter, a fully hosted software solution, is the consumer engagement portal for 108 electric, water and gas utilities across North America offering a complete suite of self-service functions from rate analysis and comparison to outage and leak notifications and full-service bill pay. MyMeter is a product of Accelerated Innovations, LLC a privately held company based in St. Paul, Minnesota.

### **About Otter Tail Power Company:**

Otter Tail Power Company, a subsidiary of Otter Tail Corporation (Nasdaq Global Select Market: OTTR), is headquartered in Fergus Falls, Minnesota. With a balanced commitment to environmental, economic, and community stewardship, the company provides electricity and energy services to approximately 133,000 customers in Minnesota, North Dakota, and South Dakota. To learn more about Otter Tail Power Company visit [otpc.com](http://otpc.com). To learn more about Otter Tail Corporation visit [ottertail.com](http://ottertail.com).