

MyMeter successes continue in Q1 2023

The team at AI is pleased to announce that its MyMeter software platform continued to deliver for utility customers in the first quarter of 2023.

In January the **City of Sioux Falls, SD**, went live with MyMeter for full utility customer self-service. “We are pleased with the system and its ease of use, and very pleased with the MyMeter teams dedication to getting the system live on time with no drama. We are already working with the MyMeter team to add additional functionality and are excited for the future,” said Matthew Nelson, Manager of Public Parking and Utility Billing.

Colorado Springs Utilities in February went live with an expansion to its MyMeter platform for commercial building energy benchmarking. “Our utility partners have been experiencing strong demand for more advanced efficiency benchmarking in the commercial sector,” said Mark Brown, Chief Innovation Officer for AI, adding “MyMeter is perfectly designed to add that functionality seamlessly, so we have been happy to help utilities move quickly when they need or want to add digital benchmarking.”

Kansas City Board of Public Utilities chose MyMeter as its full suite of digital customer self-service tools for electric and water. The system was contracted in late March and will go live in 3rd quarter 2023.

The **City of Queen Creek, AZ** took its MyMeter full digital self-service system live in February, giving a host of tools to its water customers to manage accounts, payments, monitor and manage usage, conserve, and receive important service notifications.

Chugach Electric Cooperative in Anchorage, AK went live in March with a new MyMeter interface to Invoice Cloud for digital payments, giving Chugach customers new choices in how, when and where to pay.